

BAFHT Geriatric Program Explanation of Services

The BAFHT Geriatric Program is offered by Geriatric Nurse Educators. This program supports seniors within our communities to continue to live healthy, independent lives. The Geriatric Program is for seniors with memory concerns, mobility issues, functional changes at home, multiple ER visits, support services navigation, medication review and education/ support for individuals and caregivers. The Geriatric Nurse Educator is the navigator through this program and will individually work with the patient and family through our two specialized clinics.

As a courtesy to your provider and other patients waiting to access our services, we ask that you provide 24-hour notice of cancellation when unable to attend your appointment. This notice allows us to offer your appointment to another patient. As all programs and services offered by the BAFHT are funded by Ontario Health, there is no direct charge to patients to access.

Please be aware that due to privacy limitations, we do not communicate patient health information by e-mail. If you need to contact us, please call our office at 519-369-3007.

Cognitive Assessment Team

- Team approach for support of people with memory concerns. The team consists of Primary Care Physician Dr. Fenn (special training in memory care), Geriatric Nurse Educator Katie Pothier, and Pharmacist Kristin Watt.

Additional Information about the Geriatric Program Clinics

- Initial contact will be made by the Geriatric Nurse Educator over the phone to book and review referral.
- Referrals can only be made through your primary care provider. We work closely with your primary care provider and send recommendations for diagnosis, medication changes, testing and support.
- The initial appointment, which includes assessment, takes 60-120 minutes, and the follow up appointment takes 30-60 minutes.
- Labs and imaging may be ordered by your primary care provider in preparation for these clinics.
- All medications should be brought to each appointment.
- Always bring glasses, hearing aids and walking aids to these appointments as needed.
- We encourage a support person to be present during most of these appointments.